



## Nuuna Teman Sahur Anda

### Terms & Conditions

#### A. Schedule to Conditions of Entry

1. **Organizer:** Serba Wangi Sdn Bhd
2. **Contest: Nuuna Teman Sahur Anda:** Peraduan Beli & Menang
3. **Contest Period:** The contest starts at 00:00:00 on 1 March 2025 and closes at 23:59:59 on 30th April 2025.
4. **Eligibility:** The contest is open to all **MALAYSIANS ONLY**.
5. **Entry Method:**

i. To submit their Entries, participants are required to:

- Step 1: Purchase a minimum of (2) packs of NUUNA GIANT PACK products (one in orange & one in green colour) with a valid receipt (“Proof of Purchase”) from any online stores within Malaysia during the Contest Period.
- Step 2: Submit your Proof of Purchase via the QR code provided by the Organizer.
- Step 3: Take a photo of the purchased Nuuna Giant Pack and comment with the photo along with the sentence “**Nuuna Teman Sahur Anda**” under the official Nuuna Teman Sahur Anda post on Facebook, Instagram, or TikTok.

ii. The winner will be announced on 20th May 2025.

iii. Each pack of NUUNA GIANT PACK purchased entitles participants to one entry into the contest. There’s no limit to how many packs you can purchase per receipt, each pack counts as an entry. The minimum purchase of two (2) packs of NUUNA GIANT PACK in a single transaction shall constitute two (2) Entries. Winners will be selected based on the highest number of packs purchased, not the receipt sent. Retain the Original Receipt or Proof of Purchase for verification purposes.



- iv. Repetition usage of receipts is not allowed and will be deemed invalid. Only receipts for purchases made on 1st March 2025 onwards are eligible for the campaign.
  - v. The Organizer does not accept any alteration of Proof of Purchase in any form. Handwritten receipts, Purchase Orders, and/or Delivery Notes will not be accepted as Proof of Purchase.
  - vi. Notwithstanding any of the above, the Organizer reserves the right to request further evidence in the processing of the Entry, including the original Proof of Purchase (hardcopy) and the identification documents for verification prior to the delivery of the prizes. Failure to produce any of the foregoing documents within the stipulated time frame will result in disqualification and forfeiture of the prizes.
6. **Entry Deadline:** All Entry (ies) must be received by the Organizer before 23:59:59 on 30th April 2025. Any Entry received outside the Campaign Period shall be automatically disqualified.
7. **Verification Details:** Verification of Entries:
- i. Clear snapshot of the Proof of Purchase indicating Nuuna product(s), receipt number, date of receipt, value/price, and outlet name.
  - ii. Validity of the purchase date which is between 1 MARCH 2025 until 30 APRIL 2025.
  - iii. Purchase value and requirement fulfilled.
  - iv. No duplication or repetition of Receipt(s).
  - v. No alteration of receipt in any form; store name, item(s) purchased, prices, and transaction date.
  - vi. Maximum of five (5) receipts can be submitted per participant. If a participant submits more than five (5) receipts, only the first five (5) receipts received will be considered valid, and any additional receipts will not be counted.



vii. Disqualified receipt/document as proof of purchase includes:

- Credit Card Slips
- Handwritten Receipts
- Refund/Return of Purchase Slips
- Delivery Note
- Receipts are not generated from the cash register (Point of Sale system), with the exception of online purchase receipts.
- All receipts submitted will go through verification. If we find any receipt submitted by the same person is not authentic, the eligibility will be automatically canceled for that person. Each receipt is limited to one person and is not shareable. If the same receipt is used by two or more people, the eligibility will also be automatically canceled.

## 8. Prizes

i. Grand Prize: 1x Winner for a ITSU SUKI Massage Chair worth RM9,980.00

First Prize: 1x Winner for a ITSU WONDER Massage Chair worth RM2,980.00

Second Prize: 1x Winner for a ITSU Vibro worth RM1,688.00

Mystery Gift: 1800x Winner for mystery gift\*

\*Participants who collect two different colors will receive a mystery gift, limited to the first 1,800 customers only.

ii. Participants are eligible to win a maximum of one (1) prize during the period of the Contest.

9. **Winner Selection:** As part of the winner selection process, the Organizer will tabulate and verify the Entries received. Entries that have been verified and approved as successful entries by the Organizer (“Qualified Entries”) will be contacted by the Organizer once the campaign is ended.

10. **Winner Announcement:** The list of winners will be announced on the Organizer’s official Facebook and Instagram on 20th May 2025.



## 11. Claim

- i. Redemption of the prize needs to be made within 48 hours. The Organizer will send a WhatsApp message or email and participants need to reply within 48 hours. If not, it will be forfeited and the Organizer will choose another winner.
- ii. The Organizer reserves the right to extend the timelines stated under this clause owing to reasons beyond the control of the Organizer.
- iii. The Organizer, its agents, sponsors, and representatives shall have no liability to any Participant who defaults in redeeming the Prizes in accordance with the Prize Claim Date in any respect whatsoever.
- iv. Prizes are strictly not transferable, assignable, exchangeable, or redeemable by the Participant in any other form or manner other than that specified by the Organizer.
- v. The Organizer reserves the right to substitute any prize with that of similar value at any time without prior notice.
- vi. The Prize shall be used/taken entirely at the risk of the Participants and the Organizer excludes all warranties and liabilities in connection with the Prize to the fullest extent permitted by law.
- vii. The Organizer reserves the right to determine how uncollected Prizes will be dealt with.
- viii. The Organizer shall not be liable for any loss or damage that occurs to the Prizes during the delivery process.
- ix. Any other additional costs (i.e., courier fee, travel expenses, transportation cost, duties, and taxes) involved to redeem or collect the prize shall be borne by the winner at their own cost.



This Schedule to Conditions of Entry must be read together with the Conditions of Entry, collectively “Terms and Conditions,” and shall be binding on all participants (and the parent/legal guardian of the participant, in the case of a minor participant) who participate in this Promotion (hereinafter referred to as “Participants”, “Participant”, “You”, “you”, “your”).

## **B. Conditions of Entry**

### **1. Introduction**

i. These Conditions of Entry are to be read together with the Schedule to Conditions of Entry. To the extent that there is any inconsistency between the Conditions of Entry and the Schedule to Conditions of Entry, the Schedule to Conditions of Entry prevails. The Conditions of Entry and the Schedule to Conditions of Entry shall collectively be referred to as the “Terms and Conditions”. Each capitalized term not otherwise defined herein shall have the meaning ascribed to such term in the Schedule to Conditions of Entry. Defined terms will be used singular or plural as the case may be.

ii. The Organizer reserves the right in its sole discretion, without prior notice, and without any liability to any person, at any time to change the Terms and Conditions including to change the Promotion Period, make Prize substitutions, cancel, terminate, or suspend the Promotion in whole or in part. In the event of any changes to the Terms and Conditions, Participants agree that their continued participation in the Promotion will constitute their acceptance of the Terms and Conditions (as changed).

iii. The Organizer’s decision on all matters relating to the Promotion including judging and selection of winners will be final, binding, and conclusive on all Participants, and no correspondence or appeals will be entertained.

### **2. Promotion Entries**

i. By submitting an entry to the Promotion, Participants are deemed to have understood and agreed to be bound by the Terms and Conditions.



ii. All costs and expenses incurred and/or arising from the participation in the Promotion, including without limitation, telecommunications, network, Short Messaging Services, postal, and all such other charges and out-of-pocket expenses as may be incurred by a Participant during or in connection with the Promotion shall be borne by the Participant.

iii. Proof of submission of an entry is not proof of receipt, and the Organizer shall not be liable for any delay, lost, damaged, and/or non-receipt of submissions. The Organizer is not responsible for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction, unauthorized access to, or alteration of, user or member communications, or any problems or technical malfunction of our telecommunications network or lines, computer online systems, servers or providers, computer equipment, software, failure of email or players on account of technical problems or traffic congestion on the Internet.

### 3. **Eligibility**

i. Where the eligibility age prescribed in the Schedule to Conditions of the Promotion and by submitting required personal information.

ii. The Organizer may require a Participant to provide proof of eligibility to participate in the Promotion including without limitation, identification documents.

### 4. **Ineligibility:** The following groups of persons shall not be eligible to participate in the Promotion:

i. Employees of the Organizer and its group of companies and their immediate family members (spouse, children, parents, siblings, and their spouses); and

ii. Employees of the Organizer's agencies associated with the Promotion and their immediate families (spouse, children, parents, siblings, and their spouses).



## 5. Disqualification

- i. The following entries will be disqualified:
  - a. Unclear, incomplete, duplicate, copies, illegible or incorrect entries; and/or
  - b. Entries that violate the Terms and Conditions, any applicable laws and/or regulations.
  
- ii. In addition, the Organizer reserves the right to disqualify any Participant that:
  - a. Undermines, has or attempted to undermine the operation of the Promotion by fraud, cheating or deception; and/or
  - b. Are not eligible or unable to provide proof of eligibility to participate in the Promotion for verification by the Organizer when requested.
  
- iii. In the event of a disqualification after a Prize has been awarded, the Organizer reserves the right to demand for the return of the Prize or payment of its value from the disqualified Participant.

## 6. Prizes

- i. The Organizer, its agents, sponsors and representatives shall have no liability to any Participant who defaults in collecting the Prizes in accordance with the Prize Claim/Delivery Date in any respect whatsoever. The Organizer reserves the right to determine how uncollected Prizes will be dealt with.
  
- ii. Prizes are strictly not transferable, assignable, exchangeable or redeemable by the Participant in any other form or manner other than that specified by the Organizer.
  
- iii. Any additional costs not specifically stated in the Schedule to Conditions of Entry in relation to a Prize shall be the responsibility of the Winner.
  
- iv. All Prizes must be taken according to the terms and conditions of the Organizer, its agent, sponsor or third party providing the Prizes.



v. Prize(s) are given out on an “as it is” basis. The Prize shall be used/taken entirely at the risk of the Participants and the Organizer excludes all warranties and liabilities in connection with the Prize to the fullest extent permitted by law.

vi. Where a Participant is under the age of 18 years of age and is declared a Prize winner, the Participant must be accompanied by their parent/legal guardian throughout the Prize fulfillment.

vii. Each participant is eligible to win only once during the contest period.

## **7. Publicity**

i. The Organizer may use a Participant’s entry including without limitation, photos, drawings, text, and any other content or information submitted for purposes of the Promotion (collectively the “Materials”), and the Participant’s name, and/or likeness, for advertising, publicity and promotion of any goods or services of the Organizer, for an unlimited time throughout the world without compensation, and in any media. The Participant shall do all things necessary to give effect to this if requested by the Organizer.

## **8. Intellectual Property Rights**

i. The Participant agrees that all intellectual property rights in any contents and/or materials submitted, made or created by the Participant in connection with the Promotion and any derivative works arising therefrom will perpetually and unconditionally be vested in, assigned to and owned by the Organizer. The Organizer has the right to use and modify such materials or works in any way it deems fit without compensation to the Participant and the Participant waives all rights he or she may have in such materials or works.

## **9. Indemnity**

i. Each Participant agrees to indemnify, release and hold harmless each of the Organizer, its holding, subsidiary or related companies as defined in the Companies Act





2016 (“Serba Wangi Sdn Bhd”), directors, officers, employees, agents, sponsors and/or representatives against any and all losses, rights, claims, actions and damages (including special, indirect and consequential damages) arising from or incurred as a result of the Participant’s participation in the Promotion, acceptance of any Prize, and/or the use of the Participant’s entry and/or likeness in connection with the Promotion or violation of the Terms and Conditions.

#### **10. Limitation of Liability**

- i. The Participant’s participation in the Promotion shall be at the Participant’s own risk.
- ii. The Organizer, Serba Wangi Sdn Bhd, its, directors, officers, employees, agents, sponsors and/or representatives shall not be liable to any Participant in respect of any loss or damage whatsoever which is suffered, including but not limited to indirect or consequential loss, or for personal injury suffered or sustained by the Participant arising out of or in connection with the participation by the Participant in the Promotion, as well as the redemption and/or utilization of any Prize won.

#### **11. General**

- i. The Organizer, its agents, sponsors and/or representatives shall not be liable to perform any of their obligations in respect of the Promotion and the Terms and Conditions where they are unable to do so as a result of circumstances beyond their control and shall not be liable to compensate the Participants in any manner whatsoever in such circumstances.
- ii. Any names, trademarks or logos used and or reproduced in any materials (including marketing and promotional materials) in connection with this Promotion, in particular that relates to the Prize, are the properties of their respective owners. This Promotion and the Organizer are not affiliated with, or endorsed or sponsored by, the relevant owners, unless otherwise communicated, and such owners are not part of the Organizer’s group of companies.



iii. The Participants shall not be entitled to assign any of the rights or subcontract any of the obligations herein. The Organizer shall be entitled to assign or sub-license the whole or any part of its rights hereunder to any third party as may be determined by the Organizer.

iv. The invalidity, illegality or unenforceability of any terms hereunder shall not affect or impair the continuation in force of the remainder of the Terms and Conditions of the Promotion.

v. Where the Terms and Conditions of the Promotion are prepared in English and any other language(s) in the event of any inconsistency between the English language and the other language(s), the English language version shall prevail and govern in all respects.

vi. The Terms and Conditions of the Promotion shall be construed, governed and interpreted in accordance with the laws of Malaysia.

## **12. Privacy Notice**

i. By participating in this Nuuna Teman Sahur Anda campaign, you consent for Serba Wangi Sdn Bhd and any of its holding, subsidiary or related companies as defined in the Companies Act 2016 ("Serba Wangi Sdn Bhd") and service providers, agents and contractors who provide administrative and business support to us and act on our behalf ("Authorised Third Parties") (collectively "Organizer", "us", "we" or "our"). This includes disclosing your name to the general public when you become a winner in a contest or participate in our events by publishing your name, photographs and other personal information without compensation for advertising and publicity purposes.

ii. The Organizer may also use your personal information for purposes of contacting and sending to you marketing and promotional information or materials about our products, services, samples, any promotions, events or contests organized by the Organizer.



iii. In the event that you agree to share and disclose personal information of a person whom you intend to refer to the Organizer, you acknowledge that you have obtained the consent of that person to share and disclose his/her personal information to us and to being contacted by us.

iv. In respect of minors or individuals not legally competent to give consent, you confirm that they have appointed you to act for them and, to consent on their behalf to the processing of their personal information in accordance with this privacy notice.

v. At times the Organizer may retain Authorized Third Parties to process your personal information. All such Authorized Third Parties are contractually bound to take reasonable measures to keep information secure and not to use your personal information in any way other than that which is specified here.

vi. To the extent that the applicable law allows, you have the right to request for access to, request for a copy of, request to update or correct, your personal information held by us. All your written requests or queries should be addressed to:

**Email:** [nuunacontest@malaysiarice.com](mailto:nuunacontest@malaysiarice.com)

**Contact Number:** +60 129142092

vii. Please note the Organizer requires your personal information in order to process your participation in the Nunna Teman Sahur Anda campaign. If it was not shared we will not be able to process your application.